

N21.com Cookie Policy

Network TwentyOne is committed to protecting you and any data (anonymous or otherwise) that we collect about you online. This section tells you how we use cookies, why, and how this allows us to improve our service. It also tells you how you can manage what cookies are stored on your device. We call it our Cookies Policy.

By using our websites and apps (through any device) you agree that this Cookies Policy applies to that use in addition to any other terms and conditions which may apply.

We reserve the right to make changes to our Cookies Policy. Any changes will appear here and become effective immediately. Your continued use of our websites is taken as meaning that you agree to such changes.

What are cookies?

Cookies are files containing small amounts of information which are downloaded to the device you use when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognizes that cookie. Cookies do lots of different and useful jobs, such as remembering your preferences, and generally improving your online experience.

Types of Cookies

There are two main types of cookies:

Session cookies: these are temporary cookies that expire at the end of a browser session; that is, when you leave the site. Session cookies allow the website to recognize you as you navigate between pages during a

single browser session and allow you to use the website most efficiently. For example, session cookies enable a website to remember that a user has placed items in an online shopping basket.

Persistent cookies: in contrast to session cookies, persistent cookies are stored on your equipment between browsing sessions until expiry or deletion. They therefore enable the website to "recognize" you on your return remember your preferences and tailor services to you. In addition to session cookies and persistent cookies, there may be other cookies which are set by the website which you have chosen to visit, such as this website, in order to provide us or third parties with information. For full details about our cookies, we've put together a list of the cookies we use:

First and third party cookies: whether a cookie is a first or third party cookie depends on which website the cookie comes from. First party cookies are those set by or on behalf of the website visited. All other cookies are third party cookies. We use both first party and third party cookies. You can read more about them below.

Strictly necessary cookies: these cookies are essential to enable you to move around the website and use its features, and for ensuring the security of your online experience. Without these cookies, services such as applying for products and managing your account can't be provided. These cookies don't gather information about you for the purposes of marketing.

Performance cookies: these cookies collect information about how visitors use a website, for example, which pages visitors go to most often, and if they get error messages from web pages. These cookies don't collect information that identifies a visitor, although they may collect the IP address of the device used to access the site. All information these cookies collect is anonymous and is only used to improve how a website works, the user experience and to optimize our

advertising. By using our websites, you agree that we can place these types of cookies on your device, however, you can block them using your browser settings.

Functionality cookies: These cookies allow the website to remember choices you make (such as your user name). They are also used to identify what type of customer you are based on your behavior. Using this information we may set your default homepage to that which is most appropriate for your customer type for the next time you visit. They may also be used to provide services you request, such as watching a video. The information these cookies collect is anonymized (i.e. it does not contain your name, address, account details, etc.) and they don't track your browsing activity across other websites.

By using our websites, you agree that we can place these types of cookies on your device, however, you can block them using your browser settings.

Cookies we use

Below is a full list of the cookies used by n21.com along with a description of what they are used for, and whether they are 'first' or 'third' party. Use of the cookies listed below is dependent on application usage and country of registration on n21.com.

Where a cookie is a third party cookie, visit the providers' website for more information.

Cookie Developer / name	Description
n21.com ASP.NET_SessionId	This is First party cookie and can be classified as Strictly Necessary Cookie

What if I don't want to accept cookies?

You can block or restrict cookies set by any website – including n21.com – through the browser settings on each browser you use, on each device you use to access the Internet.

Keep in mind

Please be aware that **some of our services, will not function if your browser does not accept cookies.** However, you can allow cookies from specific websites by making them “trusted websites” in your Internet browser.