

PRIVACY & COOKIE STATEMENT

This is the privacy statement of Solindis B.V. and affiliated companies ("SOLINDIS ") that explains who we are, why and how we process personal data and, if you are a data subject, what rights you have and how to get in contact with SOLINDIS if you need to.

Who we are

SOLINDIS is the data controller in relation to the personal data processed in accordance with this privacy statement unless this privacy statement explains otherwise. Our contact details are the following:

Solindis B.V.
Elzenweg 33A
5144 MB Waalwijk, The Netherlands
Phone: (31) 416 747071
E-mail: sales@solindis.com

Data subjects

SOLINDIS may process personal data relating to you if you:

- are a customer or supplier of SOLINDIS ;
- use our products or services;
- are a contractor of SOLINDIS ;
- work for a customer or a supplier of SOLINDIS or for someone who uses SOLINDIS 's products or services;
- visit our website;
- are someone (or you work for someone) to whom SOLINDIS wants to advertise or market its goods or services. In that case, we may have received your details directly from you or from a third party.

Processing of personal data

We may process your personal data, such as:

- Your name;
- Your address, phone number (including private phone number), email address;
- Bank account numbers;
- Your IP address;
- For which company you work for, your job title or department of the company you work for.

We may also process your personal data when you are communicating with SOLINDIS , such as:

- Any personal data that you provide to SOLINDIS when communicating by email, phone, via our website, social media or otherwise;
- Any personal data that you provide to SOLINDIS or that SOLINDIS obtains when you use our website, obtain or subscribe to our goods or services, supply us with goods or services, enquire about a product, place an order, or in any other way contact us on your own initiative.

We may process personal data relating to our business with you or the person or company that you work for, such as:

- Personal data relating to business transactions with SOLINDIS involving you or the person or company that you work for (e.g. information regarding goods or services that SOLINDIS has supplied to, or obtained from, you or the person or company you work for);
- Other personal data which needs to be processed by SOLINDIS to process in order to enter into or perform a contract with you or the person or company that you work for.

We may process personal data that we obtain from you when you use our website, such as:

- Your IP address, login details, browser type and version, operating system and platform;
- Information about your visits of our website, such as URLs visited, specific products you searched for or viewed, length of your visits;
- Your phone number when used to get in contact with our customer service.

Processing of personal data – cookies

We may process personal data by using cookies on our website. SOLINDIS 's website uses cookies to distinguish you from other users of our website. Cookies are used to provide you with the best user experience of our website and it also helps us in improving our website continuously.

Cookies are pieces of information that a website transfers to your hard drive to store and sometimes track information about you. Most web browsers automatically accept cookies, but if you prefer, you can change your browser to prevent that and you can find out how to in the settings of your browser. Not accepting cookies could mean that you cannot fully use SOLINDIS 's website or not take full advantage of our website's possibilities.

SOLINDIS uses the following types of cookies:

- **Strictly necessary cookies:** these are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website.
- **Analytical cookies:** these cookies make it possible for us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us for our legitimate purposes to improve the way our website works, for example, the use of Google Analytics and by ensuring that users are finding what they are looking for easily.
- **Functionality cookies:** these cookies are used to recognise you when you return to our website. This enables SOLINDIS , subject to your choices and preferences, to personalise SOLINDIS 's content for you and remember your preferences (for example, your choice of language or region, other examples).
- **Targeting cookies:** these cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information subject to your choices and preferences to make our website and the advertising displayed on it more relevant to your interests.

Purposes of processing of personal data

We may process your personal data for the following purposes:

- To enter into, and to perform, contracts with you or the person or company that you work for;
- To provide goods and services to customers or other users of those goods and services;
- To obtain goods and services from suppliers;
- To manage and administer our relationships with customers, suppliers or other users of our goods and services;
- To advertise and market SOLINDIS 's goods and services. This may be done via direct marketing communications (such as emails) or telephone calls;
- For internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- To improve our site to ensure that content is presented in the most effective manner for you and for your computer.
- To keep our website and other systems safe and secure.
- To measure or understand the effectiveness of advertising and to deliver relevant advertising.

Sharing of personal data

We may share your personal data with:

- Appropriate third parties, such as:
 - SOLINDIS 's business partners, customers, suppliers and sub-contractors for the performance of any contract we enter into;
 - our auditors, legal advisors, banks, accountants, insurance company and other professional advisors or service providers;
- Regarding the personal data obtained via our website:
 - advertisers and advertising networks used by SOLINDIS that require the data to select and serve relevant adverts to you and others. However, SOLINDIS does not disclose information about identifiable individuals to its advertisers, but we will provide them with aggregate information about our users.
 - analytics and search engine providers that assist us in the improvement and optimisation of our site and subject to the cookie section of this policy

We may also disclose personal information to other third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of supply terms and other agreements with you; or to protect the rights, property, or safety of SOLINDIS , our customers, or others.

Legal grounds for processing of personal data by SOLINDIS

The legal ground for processing of personal data are the following:

- when it is legally necessary to obtain your prior consent for the processing of personal data, we will obtain and rely on your consent in relation to the processing concerned;
- In all other cases, we will process your personal data where the processing is necessary:

- for the performance of a contract to which you are a party, such as the SOLINDIS customer agreement or the SOLINDIS purchase agreement
- for compliance with a legal obligation to which we are a subject, such as mandatory legal tax laws; or
- for the purposes of the legitimate interests pursued by SOLINDIS, such as the commercial importance of being able to contact customers, suppliers and other stakeholders to enable the sale and/or purchase of raw material and technical solutions to UV / EB Industry, e.g. monitoring our website use, improving our website performance, direct marketing to our customers.

Transfer and storage of personal data

The personal data that SOLINDIS processes may be transferred to, and stored at a location outside the European Economic Area ("EEA") which might not have equivalent data protection laws. If personal data is transferred to or stored at a location outside the EEA, SOLINDIS will take all reasonable steps required to have appropriate safeguards in place. These steps could include SOLINDIS entering into EC approved standard contractual model clauses relevant to transfer of personal data

http://ec.europa.eu/justice/dataprotection/internationaltransfers/transfer/index_en.html) or the EU-US Privacy Shield certification which became operational on 1 August 2016 for the transfer of personal data to the US and of course treating the data securely and in accordance with this privacy statement.

Security and data retention

SOLINDIS will apply strict procedures and security measures to try to prevent unauthorized access or loss of any (personal) data. We will only process and/or store personal data as long as necessary for the purpose(s) for the specific processing of personal data. After that, we will delete or archive the personal data unless we are required by law to keep the (personal) data for a longer period of time.

Your rights as data subject

When we process your personal data, you have the following rights as data subject:

- You may request access to the personal data concerned;
- You may request that incorrect personal data that SOLINDIS is processing be rectified.
- In certain circumstances (for example when you have provided your personal data to SOLINDIS and it is no longer necessary for SOLINDIS to continue to process it), you may be entitled to request that we erase the personal data concerned.
- In the event we process your personal data based on your prior consent, you are entitled to withdraw your consent at any time, after which SOLINDIS shall stop the processing of the personal data concerned.
- If you have a complaint about any processing of your personal data by SOLINDIS, you can contact us or file a complaint with the relevant data protection authority (Autoriteit Persoonsgegevens in the Netherlands).

The above mentioned rights can be exercised by emailing or writing SOLINDIS at the addresses as mentioned at the top of this privacy statement.

Changes to this privacy statement will be posted on our website and – if applicable – you will be notified by email of such changes. This privacy statement was last updated on June 1st, 2022